

April 26, 2012

I want to take a few minutes from my busy day to commend an outstanding public servant;

DART Bus Driver: Kendall Smith Bus #12 (269) April 23, 2012 Approx. 5:00 PM

First, let me state that I have been utilizing DART for approximately six (6) years. And I want to compliment Mr. Kendall Smith for his exemplary customer service and compassion for an elderly passenger. As an elderly man attempted to walk briskly down the hill, with the help of a cane, to ride the DART bus, Mr. Smith observed this elderly man's effort and safely without any hesitation drove the bus across the opposite of the street to the bottom of the hill, to graciously allow the elderly passenger to board the bus. The elderly passenger was stunned and breathless! He stared at Mr. Smith in amazement and, "thank you so, so much and GOD bless you!!" Mr. Smith, please continued to make it a pleasure to ride DART.

Thank you!

Have a great day.

Iris Carter